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GLUT SILVER STATE

WEST VIRGINIA LEGISLATURE

SECOND REGULAR SESSION, 2010

ENROLLED

COMMITTEE SUBSTITUTE FOR House Bill No. 4143

(By Delegates Morgan, Stevens, Staggers, Swartzmiller, Talbott, Martin, Givens,C. Miller, Hartman, Butcher and Rowan)



Passed March 13, 2010

In Effect From Passage

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CHARLES GEOGRAPH STOREMARY OF STATE

COMMITTEE SUBSTITUTE

FOR

H. B. 4143

(BY DELEGATES MORGAN, STEVENS, STAGGERS, SWARTZMILLER, TALBOTT, MARTIN, GIVENS, C. MILLER, HARTMAN, BUTCHER AND ROWAN)

[Passed March 13, 2010; in effect from passage.]

AN ACT to repeal §16-4C-5a of the Code of West Virginia, 1931, as amended; to amend and reenact §16-4C-3, §16-4C-6, §16-4C-6a, §16-4C-8, §16-4C-9, §16-4C-10, §16-4C-12 and §16-4C-16 of said code, all relating to emergency medical services; revising definitions; revising powers and duties of the commissioner; revising rulemaking authority; revising requirement to review statewide emergency medical services implementation plan; revising requirements to operate emergency medical vehicle; revising standards for emergency medical service personnel; requiring applicants to allow the State Police access to personal background information; removing nonutilized code sections; requiring certified persons to report violations; providing immunity from civil liability for reporting violations; clarifying procedures for complaint investigation, hearings, rights of appeal and judicial review; removing automatic stay on appeal; increasing criminal penalties; clarifying limitations on immunity in the absence of required insurance policy; and removing antiquated language.

Be it enacted by the Legislature of West Virginia:

That \$16-4C-5a of the Code of West Virginia, 1931, as amended, be repealed; that \$16-4C-3, \$16-4C-6, \$16-4C-6a, \$16-4C-8, \$16-4C-9, \$16-4C-10, \$16-4C-12 and \$16-4C-16 of said code be amended and reenacted, all to read as follows:

ARTICLE 4C. EMERGENCY MEDICAL SERVICES ACT.

§16-4C-3. Definitions.

1 As used in this article, unless the context clearly requires 2 a different meaning:

3 (a) "Ambulance" means any privately or publicly-owned 4 vehicle or aircraft which is designed, constructed or 5 modified; equipped or maintained; and operated for the transportation of patients, including, but not limited to, 6 7 emergency medical services vehicles; rotary and fixed wing 8 air ambulances; gsa kkk-A-1822 federal standard type I, type 9 II and type III vehicles; and specialized multipatient medical 10 transport vehicles operated by an emergency medical services 11 agency;

12 (b) "Commissioner" means the Commissioner of the13 Bureau for Public Health;

14 (c) "Council" means the Emergency Medical Service15 Advisory Council created pursuant to this article;

(d) "Director" means the Director of the Office ofEmergency Medical Service in the Bureau for Public Health.

(c) "Emergency Medical Services" means all services
which are set forth in Public Law 93-154 "The Emergency
Medical Services Systems Act of 1973" and those included

in and made a part of the emergency medical services plan of
the Department of Health and Human Resources inclusive of,
but not limited to, responding to the medical needs of an
individual to prevent the loss of life or aggravation of illness
or injury;

26 (f) "Emergency medical service agency" means any
27 agency licensed under section six-a of this article to provide
28 emergency medical services;

(g) "Emergency medical service personnel" means any
person certified by the commissioner to provide emergency
medical services as set forth by legislative rule;

(h) "Emergency medical service provider" means any
authority, person, corporation, partnership or other entity,
public or private, which owns or operates a licensed
emergency medical services agency providing emergency
medical service in this state;

37 (i) "Governing body" has the meanings ascribed to it as
38 applied to a municipality in subdivision (1), subsection (b),
39 section two, article one, chapter eight of this code;

40 (j) "Line officer" means the emergency medical service
41 personnel, present at the scene of an accident, injury or
42 illness, who has taken the responsibility for patient care;

43 (k) "Medical command" means the issuing of orders by
44 a physician from a medical facility to emergency medical
45 service personnel for the purpose of providing appropriate
46 patient care;

47 (1) "Municipality" has the meaning ascribed to it in
48 subdivision (1), subsection (a), section two, article one,
49 chapter eight of this code;

50 (m) "Patient" means any person who is a recipient of the51 services provided by emergency medical services;

(n) "Service reciprocity" means the provision of
emergency medical services to citizens of this state by
emergency medical service personnel certified to render
those services by a neighboring state;

(o) "Small emergency medical service provider" means
any emergency medical service provider which is made up of
less than twenty emergency medical service personnel; and

59 (p) "Specialized multipatient medical transport" means a 60 type of ambulance transport provided for patients with 61 medical needs greater than those of the average population, 62 which may require the presence of a trained emergency 63 medical technician during the transport of the patient: 64 Provided, That the requirement of "greater medical need" 65 may not prohibit the transportation of a patient whose need 66 is preventive in nature.

§16-4C-6. Powers and duties of commissioner.

1 The commissioner has the following powers and duties:

2 (a) To propose rules for legislative approval in 3 accordance with the provisions of article three, chapter 4 twenty-nine-a of this code: *Provided*, That the rules have 5 been submitted at least thirty days in advance for review by 6 the Emergency Medical Services Advisory Council, who may 7 act only in the presence of a quorum. The rules may include:

8 (1) Standards and requirements for certification and
9 recertification of emergency medical service personnel,
10 including, but not limited to:

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11 (A) Age, training, testing and continuing education;

(B) Procedures for certification and recertification, and
for denying, suspending, revoking, reinstating and limiting a
certification or recertification;

15 (C) Levels of certification and the scopes of practice for16 each level;

17 (D) Standards of conduct; and,

(E) Causes for disciplinary action and sanctions whichmay be imposed.

20 (2) Standards and requirements for licensure and
21 licensure renewals of emergency medical service agencies,
22 including:

(A) Operational standards, levels of service, personnel
qualifications and training, communications, public access,
records management, reporting requirements, medical
direction, quality assurance and review, and other
requirements necessary for safe and efficient operation;

(B) Inspection standards and establishment ofimprovement periods to ensure maintenance of the standards;

30 (C) Fee schedules for licensure, renewal of licensure and
31 other necessary costs;

32 (D) Procedures for denying, suspending, revoking,33 reinstating or limiting an agency licensure;

34 (E) Causes for disciplinary action against agencies; and

35 (F) Administrative penalties, fines and other disciplinary
36 sanctions which may be imposed on agencies;

37 (3) Standards and requirements for emergency medical38 service vehicles, including classifications and specifications;

- 39 (4) Standards and requirements for training institutions,
 40 including approval or accreditation of sponsors of continuing
 41 advantion course curricula and personnal;
- 41 education, course curricula and personnel;
- 42 (5) Standards and requirements for a State Medical
 43 Direction System, including qualifications for a State
 44 Emergency Medical Services Medical Director and Regional
 45 Medical Directors, the establishment of a State Medical
 46 Policy and Care Committee and the designation of Regional
 47 Medical Command Centers;
- 48 (6) Provision of services by emergency medical services49 personnel in hospital emergency rooms; and
- 50 (7) Any other rules necessary to carry out the provisions51 of this article.
- (b) To apply for, receive and expend advances, grants,
 contributions and other forms of assistance from the state or
 federal government or from any private or public agencies or
 foundations to carry out the provisions of this article.
- (c) To design, develop and review a Statewide
 Emergency Medical Services Implementation Plan. The plan
 shall recommend aid and assistance and all other acts
 necessary to carry out the purposes of this article:
- 60 (1) To encourage local participation by area, county and
 61 community officials and regional emergency medical
 62 services boards of directors; and
- 63 (2) To develop a system for monitoring and evaluating64 emergency medical services programs throughout the state.

(d) To provide professional and technical assistance and
to make information available to Regional Emergency
Medical Services Boards of Directors and other potential
applicants or program sponsors of emergency medical
services for purposes of developing and maintaining a
statewide system of services.

(e) To assist local government agencies, Regional
Emergency Medical Services Boards of Directors and other
public or private entities in obtaining federal, state or other
available funds and services.

(f) To cooperate and work with federal, state and local
governmental agencies, private organizations and other
entities as may be necessary to carry out the purposes of this
article.

(g) To acquire in the name of the state by grant, purchase,
gift, devise or any other methods appropriate real and
personal property as may be reasonable and necessary to
carry out the purposes of this article.

(h) To make grants and allocations of funds and property
so acquired or which may have been appropriated to the
agency to other agencies of state and local government as
may be appropriate to carry out the purposes of this article.

(i) To expend and distribute by grant or bailment funds
and property to all state and local agencies for the purpose of
performing the duties and responsibilities of the agency all
funds which it may have so acquired or which may have been
appropriated by the Legislature of this state.

(j) To develop a program to inform the public concerningemergency medical services.

94 (k) To review and disseminate information regarding
95 federal grant assistance relating to emergency medical
96 services.

97 (1) To prepare and submit to the Governor and98 Legislature recommendations for legislation in the area of99 emergency medical services.

100 (m) To review, make recommendations for and assist in 101 all projects and programs that provide for emergency medical 102 services whether or not the projects or programs are funded 103 through the Office of Emergency Medical Services. A 104 review and approval shall be required for all emergency 105 medical services projects, programs or services for which 106 application is made to receive state or federal funds for their 107 operation after the effective date of this act; and

(n) To take all necessary and appropriate action to
encourage and foster the cooperation of all emergency
medical service providers and facilities within this state.

§16-4C-6a. Emergency medical services agency licensure.

1 (a) Any person who proposes to establish or maintain an 2 emergency medical services agency shall file an application 3 with the commissioner which includes the identity of the 4 applicant, any parent or affiliated entity, the proposed level of service and the number of emergency medical service 5 6 response vehicles of the agency or proposed agency. The 7 commissioner may require that additional information be included on each application. 8

9 (b) Upon receipt and review of the application the 10 commissioner shall issue a license if he or she finds that the 11 applicant meets the requirements and quality standards, to be

12 established by the commissioner, for an emergency medical 13 services agency license, and if the applicant has certified 14 under penalty of perjury that he or she is current with all 15 lawful obligations owed the State of West Virginia, excluding 16 obligations owed in the current quarter, including, but not 17 limited to, payment of taxes and workers' compensation 18 premiums: *Provided*, That the certification set forth in this 19 paragraph is required for the original application and 20 subsequent renewals.

§16-4C-8. Standards for emergency medical service personnel.

1 (a) Every ambulance operated by an emergency medical 2 service agency shall carry at least two personnel. At least 3 one person shall be certified in cardiopulmonary resuscitation 4 or first aid and the person in the patient compartment shall be 5 certified as an emergency medical technician-basic at a minimum except that in the case of a specialized multipatient 6 7 medical transport, only one staff person is required and that 8 person shall be certified, at a minimum, at the level of an 9 emergency medical technician-basic. The requirements of this subsection will remain in effect until revised by the 10 legislative rule to be promulgated pursuant to subsection (b) 11 of this section. 12

13 (b) On or before May 28, 2010, the commissioner shall 14 submit a proposed legislative rule to the Emergency Medical 15 Services Advisory Council for review, and on or before June 16 30, 2010, shall file the proposed legislative rule with the 17 office of the Secretary of State, in accordance with the 18 provisions of chapter twenty-nine-a, article three of this code, 19 to establish certification standards for emergency medical 20 vehicle operators and to revise the requirements for 21 emergency medical service personnel.

(c) As of the effective date of the legislative rule to bepromulgated pursuant to subsection (b) of this section,

24 emergency medical service personnel who operate25 ambulances shall meet the requirements set forth in the26 legislative rule.

(d) Any person desiring emergency medical service
personnel certification shall apply to the commissioner using
forms and procedures prescribed by the commissioner. Upon
receipt of the application, the commissioner shall determine
whether the applicant meets the certification requirements
and may examine the applicant, if necessary to make that
determination.

(e) The applicant shall submit to a national criminal
background check, the requirement of which is declared to be
not against public policy.

(1) The applicant shall meet all requirements necessary
to accomplish the national criminal background check,
including submitting fingerprints, and authorizing the West
Virginia Office of Emergency Medical Services, the West
Virginia State Police and the Federal Bureau of Investigation
to use all records submitted and produced for the purpose of
screening the applicant for certification.

44 (2) The results of the national criminal background check45 may not be released to or by a private entity.

46 (3) The applicant shall submit a fee of \$75 for initial
47 certification and a fee of \$50 for recertification. The fees set
48 forth in this subsection remain in effect until modified by
49 legislative rule.

50 (f) An application for an original, renewal or temporary 51 emergency medical service personnel certificate or 52 emergency medical services agency license, shall be acted 53 upon by the commissioner and the certificate or license

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54 delivered or mailed, or a copy of any order of the 55 commissioner denying any such application delivered or 56 mailed to the applicant, within fifteen days after the date 57 upon which the complete application including test scores 58 and background checks, if applicable, was received by the 59 commissioner.

60 (g) Any person may report to the commissioner or the 61 Director of the Office of Emergency Medical Services 62 information he or she may have that appears to show that a 63 person certified by the commissioner may have violated the 64 provisions of this article or legislative rules promulgated 65 pursuant to this article. A person who is certified by the 66 commissioner, who knows of or observes another person 67 certified by the commissioner violating the provisions of this 68 article or legislative rules promulgated pursuant to this 69 article, has a duty to report the violation to the commissioner 70 or director. Any person who reports or provides information 71 in good faith is immune from civil liability.

72 (h) The commissioner may issue a temporary emergency 73 medical service personnel certificate to an applicant, with or 74 without examination of the applicant, when he or she finds 75 that issuance to be in the public interest. Unless suspended 76 or revoked, a temporary certificate shall be valid initially for 77 a period not exceeding one hundred twenty days and may not 78 be renewed unless the commissioner finds the renewal to be 79 in the public interest.

§16-4C-9. Complaints; investigations; due process procedure; grounds for disciplinary action.

1 (a) The commissioner may at any time upon his or her 2 own motion, and shall, upon the written complaint of any 3 person, cause an investigation to be conducted to determine

4 whether grounds exist for disciplinary action under this

5 article or legislative rules promulgated pursuant to this 6 article.

7 (b) An investigator or other person who, under the 8 direction of the commissioner or the director, gathers or 9 reports information in good faith to the commissioner or the 10 director, is immune from civil liability.

(c) After reviewing any information obtained through an
investigation, the commissioner or director shall determine if
probable cause exists that the licensee or certificate holder
has violated any provision of this article or rules promulgated
pursuant to this article.

16 (d) Upon a finding that probable cause exists that the 17 licensee or certificate holder has violated any provision of 18 this article or rules promulgated pursuant to this article, the 19 commissioner or director shall provide a copy of the 20 complaint to the licensee or certificate holder.

(e) The commissioner or the director may enter into a
consent decree or hold a hearing for the suspension or
revocation of the license or certification or the imposition of
sanctions against the licensee or certificate holder.

(f) The commissioner or the director issue subpoenas and
subpoenas duces tecum to obtain testimony and documents
to aid in the investigation of allegations against any person or
agency regulated by the article.

(g) The commissioner or the director may sign a consentdecree or other legal document related to the complaint.

(h) The commissioner shall suspend or revoke any
certificate, temporary certificate or license when he or she
finds the holder has:

34 (1) Obtained a certificate, temporary certificate or license35 by means of fraud or deceit; or

36 (2) Been grossly incompetent, and/or grossly negligent as
37 defined by the commissioner in accordance with rules or by
38 prevailing standards of emergency medical services care; or

39 (3) Failed or refused to comply with the provisions of this
40 article or any legislative rule promulgated by the
41 commissioner or any order or final decision of the
42 commissioner; or

43 (4) Engaged in any act during the course of duty which
44 has endangered or is likely to endanger the health, welfare or
45 safety of the public.

46 (i) The commissioner or the director may, after notice and 47 opportunity for hearing, deny or refuse to renew, suspend or revoke the license or certification of, impose probationary 48 49 conditions upon or take disciplinary action against, any licensee or certificate holder for any violation of this article 50 51 or any rule promulgated pursuant to this article, once a 52 violation has been proven by a preponderance of the 53 evidence.

- 54 (j) Disciplinary action may include:
- 55 (1) Reprimand;
- 56 (2) Probation;
- 57 (3) Administrative penalties and fines;

58 (4) Mandatory attendance at continuing education59 seminars or other training;

60 (5) Practicing under supervision or other restriction;

61 (6) Requiring the licensee or holder of a certificate to
62 report to the commissioner or director for periodic interviews
63 for a specified period of time;

64 (7) Other disciplinary action considered by the
65 commissioner or director to be necessary to protect the
66 public, including advising other parties whose legitimate
67 interests may be at risk; or

68 (8) Other sanctions as set forth by legislative rule69 promulgated pursuant to this article.

(k) The commissioner shall suspend or revoke any
certificate, temporary certificate or license if he or she finds
the existence of any grounds which would justify the denial
of an application for the certificate, temporary certificate or
license if application were then being made for it.

§16-4C-10. Procedures for hearing; right of appeal; judicial review.

(a) Hearings are governed by the provisions of article
 five, chapter twenty-nine a of this code.

3 (b) The commissioner or director may conduct the 4 hearing or elect to have an Administrative Law Judge 5 conduct the hearing.

6 (c) If the hearing is conducted by an Administrative Law 7 Judge, the Administrative Law Judge shall prepare a 8 proposed written order at the conclusion of a hearing 9 containing findings of fact and conclusions of law. The 10 proposed order may contain proposed disciplinary actions if 11 the commissioner or director so directs. The commissioner 12 may accept, reject or modify the decision of the13 Administrative Law Judge.

(d) The commissioner or director has the authority to
administer oaths, examine any person under oath and issue
subpoenas and subpoenas duces tecum.

(e) If, after a hearing, the commissioner or director
determines the licensee or holder of a certificate has violated
any provision of this article or the legislative rules
promulgated pursuant to this article, a formal written decision
shall be prepared which contains findings of fact, conclusions
of law and a specific description of the disciplinary actions
imposed.

(f) The order of the Commissioner or director is finalunless vacated or modified upon judicial review.

(g) Any licensee or certificate holder adversely affected
by a final order made and entered by the commissioner or
director is entitled to judicial review. All of the pertinent
provisions of section four, article five, chapter twenty-nine-a
of this code apply to and govern the review with like effect
as if the provisions of the section were set forth herein.

(h) The judgment of the circuit court is final unless
reversed, vacated or modified on appeal to the Supreme
Court of Appeals in accordance with the provisions of section
one, article six, chapter twenty-nine-a of this code.

§16-4C-12. Violations; criminal penalties.

1 (a) When, as a result of an investigation under this article

2 or otherwise, the commissioner or director has reason to

3 believe that a licensee or certificate holder has committed a

4 criminal offense, the commissioner or director may bring the

5 information to the attention of an appropriate law-6 enforcement official.

7 (b) Any person who violates any law or rule or operates 8 an ambulance with an insufficient number of emergency 9 medical service personnel aboard when not lawfully 10 permitted to do so, or who represents himself or herself as a 11 certified emergency medical service personnel knowing the 12 representation to be untrue, is guilty of a misdemeanor and, 13 upon conviction thereof, shall be fined not less than \$100 nor 14 more than \$1,000: Provided, That after July 1, 2010, the fine 15 shall not be more than \$5,000.

§16-4C-16. Limitation of liability; mandatory errors and omissions insurance.

1 (a) Every person, corporation, ambulance service, 2 emergency medical service provider, emergency ambulance 3 authority, emergency ambulance service or other person 4 which employs emergency medical service personnel with or 5 without wages for ambulance service or provides ambulance 6 service in any manner, shall obtain a policy of insurance insuring the person or entity and every employee, agent or 7 servant, against loss from the liability imposed by law for 8 9 damages arising from any error or omission in the provision 10 of emergency medical services as enumerated by this article, 11 in an amount no less than \$1,000,000 per incident.

12 (b) No emergency medical service personnel or 13 emergency medical service provider is liable for civil 14 damages or injuries in excess of the amounts for which the 15 person or entity is actually insured, unless the damages or 16 injuries are intentionally or maliciously inflicted.

17 (c) Every person or entity required by this section to18 obtain a policy of insurance shall furnish proof of the

19 existence of the policy to the commissioner on or before20 January 1 of each calendar year.

21 (d) Any person or entity who fails to secure a policy of 22 insurance before providing emergency medical services is not 23 entitled to the limited liability created by subsection (b) of 24 this section: Provided, That any physician, who gives instructions to emergency medical service personnel without 25 being compensated, or who treats any patient transported in 26 an ambulance or treats any patient prior to the transport, 27 without being compensated, is entitled to the limited liability 28 provided in subsection (b) of this section. 29

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That Joint Committee on Enrolled Bills hereby certifies that the fore to ing bill is correctly enrolled.

Chairman Senate Committee 3 ala

Chairman House Committee

Originating in the House.

In effect from passage.

Clerk of the Senate

Clerk of the House of Delegates

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Speaker of the House of Delegates

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